Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS-III/ Vol.I (Short Code)/14 Date: 30.01.2024

To,
All Access Service Providers.

Subject: Allocation of short code '1032' for Ministry of Home Affairs- Regarding.

The undersigned is directed to convey the allocation of short code '1032' to Ministry of Home Affairs for the services relating to grant of Indian Citizenship with following features:

(i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
(ii) Accessibility: Unrestricted accessibility across India.
(iii) Metered service: Called Party Pays
(iv) The short code will terminate at: 18001802380

2. Details and contact number of Nodal person: Mr. Ram Dayal Meena, Director (Citizenship), Ministry of Home Affairs Hall No. 19, MDCNS, New Delhi, Contact No. 011-23077512

3. All are requested to take necessary action.

4. This is issued with the approval of DDG (AS).

30/01/2024

(Trilok Chandra)
Director (AS-III)
011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Sh. Ram Dayal Meena, Director (Citizenship), Ministry of Home Affairs Hall No. 19, MDCNS, New Delhi w.r.t letter no. 26030/06/2024-IC-II dated 10.01.2024. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs.
4. Director, Ministry of Home Affairs, New Delhi.
5. Director (T), DGT HQ, DoT (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached). Director (Citizenship), Ministry of Home Affairs Hall No. 19, MDCNS, New Delhi
6. A copy for upload on DoT Website.