**462290/2020/O/o Dir(Term- II)**

**Government of India**
**Ministry of Communications**
**Department of Telecommunications**
**(Access Services Cell)**
**12th Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi – 110 001.**

**File No:** 800-20/2010-VAS **Dated:** 04.01.2019

**To**

**All Head of LSAs in DoT field units**

**Subject: Change in guidelines dated 04.11.2010 regarding "Decentralization of work related to imposition of penalty against subscriber verification audit"- reg.**

This is in reference to this office letter of even number dated 04.11.2010 vide which instructions for "decentralization of work related to imposition of penalty against subscriber verification audit" were issued and Establishment Wing's O.M. no. 1-50(17)/2017-Estt. dated 20.04.2018 regarding charter of duties of DoT field units. As the structure of LSAs (erstwhile TERM Cells) has been revised and according to new structure, subscriber verification matters falls under "Service Compliance" Vertical in LSA. Accordingly, the undersigned is directed to convey the approval of competent authority for the following changes in instructions dated 04.11.2010:

i. The word "**TERM Cell**" shall be replaced by **LSA, DoT field unit**.
ii. The word "**Director TERM Cell**" shall be replaced with "**Director (C), LSA**" & "**DDG TERM Cell**" shall be replaced with "**DDG (C), LSA**", wherever applicable.

2. It may be noted that the other terms and conditions of instructions dated 04.11.2010 shall remain unchanged. However, the above mentioned changes are also applicable (wherever referred) in other subscriber verification instructions issued by DoT, HQ.

(Prashant Verma) 04/01/19
**Assistant Director General (AS-II)**
**Tele No.: 011-23354042**

**Copy for kind information to:**

1. All CMTS/UASL/UL (having Access Service Authorization) Licensees.
2. DG (T), DoT HQ, New Delhi.
3. Sr. DDG (LFA)/DDG (LFP), DoT HQ, New Delhi.
4. DDG (Accounts), DoT HQ, New Delhi.
5. Secretary, TRAI, New Delhi.
6. Director (AS-I)/ Director (AS-III)/Director (AS-IV)/Director (AS-V).
7. COAI, New Delhi.

All DDG's, MH LSA
V. Malhotra
18/1/2019

सलाहकार महाराष्ट्र कार्यालय पुणे
प्राप्ती
S.No-35.
15 JAN 2019
RECEIVED
ADVISOR MAHARASHTRA LSA PUNE