19-01/2020-DGT/2 (21)

Government of India

Ministry of Communications

Department of Telecom

O/o DG Telecom HQ

Dated 08-03-2022

To

All LSA Heads

Subject: Clarification regarding CAF audit work for the suspended period in wake of COVID-19-regarding.

In the wake of unforeseen situation due to COVID-19, AS wing vide its letter dated 18.01.2022 has kept the CAF audit work by LSAs in abeyance till 28.02.2022.

2. In this regard, following is clarified :

i. As no further extension for the suspension of CAF audit related work has been granted by AS Wing beyond 28.02.2022, LSAs are requested to resume regular CAF audit work. Therefore, LSAs are requested to carry out regular CAF audit work for the subscriber database pertaining to 28.02.2022 onwards (which is to be submitted by TSPs by 10.03.22)

ii. Also, LSAs are requested to carry out pending CAF audit work, if any, for the past subscriber databases upto period 30.11.2021

iii. For the CAF audit pertaining to suspended period, LSAs are requested to carry out only single special audit, instead of regular CAF Audit for the subscriber database of 31.12.2021 and 31.01.2022. The sample size in the special audit will be 0.1% of the new customers acquired by the Licensee during the period from 01.12.2021 to 31.01.2022, instead of complete subscriber database, subject to minimum of 100 CAFs per TSP. However, if the new customers acquired in the said period are less than 100, then all such CAFs will be audited. However, if any LSA has already completed the regular CAF audit for the subscriber database of 31.12.2021 and/or 31.01.2022 upto the finalization of initial non-compliance report, then that LSA may complete the CAF audit for that month and conduct the special audit as per these guidelines for the remaining period.

iv. Head of LSAs may decide the timelines for the different activities related to

this special CAF audit in consultation with the TSP and complete it preferably by 30.06.2022.

v. These instructions are not applicable for NE, Assam and J&K. These LSAs are required to carry out regular CAF audit for the suspended period also.

3. LSAs are requested to bring above instructions into notice of TSPs

This is issued with the approval of Competent Authority.

Signed by Karan Goyal
Date: 09-03-2022 17:31:20
Reason: Approved

(Karan Goyal)

ADG (P&N)

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