Government of India
Ministry of Communications
Department of Telecommunications
(TERM wing)

No. 19-3/2014-TERM Dated: 18.08.2017

To,

All Heads of LSA
Department of Telecommunications

Sub: Regarding instruction for carrying out sample audit of CAFs generated through e-KYC process.

This is with reference to this office earlier letter of even number dated 27.01.2017 and subsequent letter dated 29.03.2017 on above mentioned subject matter wherein it was inter-alia instructed that TERM Cells may ask the TSPs to submit the soft copies (.pdf format) of the sampled mobile connections activated through e-KYC process till the instructions to carry out audit of e-KYC based CAFs is finalized.

2. In this regard, till the procedure of auditing of CAFs for the mobile connections activated through Aadhaar based e-KYC process is finalized, the following instructions may be followed by TERM Cells:

i. Verification of the database entries for the monthly/quarterly sampled e-KYC based mobile connections vis-à-vis all the mandatory entries available in the soft copy of CAFs submitted by the TSPs to TERM Cells on monthly/ quarterly basis. Such verification of entries is to be carried out for databases already submitted by the TSPs till now and continue the same process for future monthly/quarterly audits till further instructions.

ii. The compliance percentage may be calculated by considering all the non-compliant CAFs found during CAF audit of paper based CAFs as well as e-KYC process generated CAFs on the complete sample size for that month/quarter (containing both type of activations i.e. through paper based process and through e-KYC process). The compliance percentage for the past months/quarters may also be re-calculated considering complete sample size for that month/quarter (containing both type of activations i.e. through paper based process and through e-KYC process).

This is issued with the approval of Competent Authority

18/8/2017

(Parag Agrawal)
Director (TERM-II)

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