Government of India
Department of Telecommunications
Telecom Enforcement Resource & Monitoring Wing
(Room No.1017, Sanchar Bhawan, 20, Ashoka Road, New Delhi-110001)

Letter No. 19-3/2014-TERM **Dated**: 27.01.2017

To,

The DDsG,
All TERM Cells

Subject: Use of 'Aadhaar' e-KYC service of UIDAI for issuing mobile connections to subscribers

This is in reference to instructions issued by AS Cell vide letter No. 800-29/2010-VAS dated 16.08.2016 regarding use of 'Aadhaar'e-KYC service of UIDAI for issuing mobile connections to subscribers. In para 14 of the said instructions, it is mentioned "*that instructions for audit by TERM Cells in respect of customers activated through e-KYC process are being issued separately*".

2. In this regard, the undersigned has been directed to state that till the time instructions for audit in respect of mobile connections activated through e-KYC process are issued, following to be followed:

i. TSPs have to submit complete subscriber database to them irrespective of fact that whether connection is activated through e-KYC or other processes.

ii. TERM Cells may generate the requisite monthly/quarterly audit sample (i.e. for J&K, NE and Assam Service Areas 0.2% on quarterly basis and for rest of India 0.1% on monthly basis) from the complete subscriber database (i.e. mobile connections activated based on e-KYC process and on the conventional paper based processes).

iii. For the sampled mobile connections, TERM Cells may ask the TSPs to submit the physical CAFs of only those mobile connections which are activated on the conventional paper based processes and carry out audit of these CAFs as per existing instructions of DoT. Further, for mobile connections activated through e-KYC process, TSPs have to submit the soft copies (.pdf format) of these CAFs in DVDs to respective TERM Cells.

iv. TERM Cells may issue penalty/demand notices to TSPs based on the compliance percentage achieved in carrying out audit of paper based CAFs as per point no. (iii) above.

v. The instructions for carrying out audit of CAFs activated based on e-KYC process will be issued separately.

(Karan Goyal)
ADET (TERM-II)

Copy to:

1. Sr. DDG (AS)
2. All Telecom Service Providers
3. COAI/AUSPI