No. 3-2/2010-S.I
Government of India
Ministry of Communications
Department of Telecommunications
(Security-TERM Wing)

Room No. 909, Sanchar Bhawan
No. 20, Ashoka Road, New Delhi

Dated : 05.04.2011

To

All DDsG ,TERM Cells

Subject : Penalty in subscriber verification failure cases other than monthly sample CAF Audit – reg.

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This is with reference to the audit conducted by TERM Cells related to subscriber verification cases other than monthly sample CAF Audit, such as cases referred from LEAs, cases of complaints, cases discovered during investigation of bulk cases etc.

2. Vide DoT Order No. 800-20/2010-VAS dt. 18.11.2010, the method of calculating the penalty in such cases was clarified to all TERM Cells (Copy encl.) . Further, as per point No. 5 of DoT Order No. 800-20/2010-VAS dt. 1st Jun 2010, TERM Cells are authorized to impose the penalty for all cases of violation in respect of subscriber verification failure cases (Copy encl.).

3. In view of the above, it is clear that all the TERM Cells shall also impose penalty on the subscriber verification failure cases(including past cases) other than the monthly sample CAF Audit in line with the Order dt. 18.11.2010.

4. TERM Cells shall also maintain record of such cases in the following format :

SLNo.	DoT Letter No.	Total No. of cases referred	Total No. of failure cases	Total Penalty imposed	Action taken	Remarks
(1)	(2)	(3)	(4)	(5)	(6)	(7)

This issues with the approval of the competent authority.

(PRADEEP KUMAR)
Director (Security-I)
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All Telecom Service Providers