800- 20/ 2010-VAS
Government of India
Ministry of Communications & Information Technology
Department of Telecommunications
(Access Services Cell)
Sanchar Bhawan, 20, Ashoka Road, New Delhi – 110 001

Dated: 7th February, 2011

To

All DDsG TERM Cell

Subject: Scheme of Financial Penalty for violation of terms and conditions of License Agreement in respect of Subscriber Verification Failure Cases.

Ref: No. 800-52/2008-VAS-III(Part) Dated 24.12.2008

With reference to the instructions issued on the above mentioned subject vide this office letter dated 24.12.2008 referred above, following is clarified:

The penalty for non-compliant cases as per above instruction is as below:

Correct subscriber verification percentage in a service area	Amount of financial penalty per unverified subscriber
Above 95%	Rs. 1000/-
90% - 95%	Rs. 5000/-
85% - 90%	Rs. 10000/-
80% - 85%	Rs. 20000/-
Below 80%	Rs. 50000/-

Doubts have been raised about the penalty to be imposed in case the overall correct subscriber verification percentage in a particular CAF Audit is, say, 85% or 90%. To clarify the doubts the above table in the instruction dated 24.12.2008 may be read as below:

Correct subscriber verification percentage in a service area	Amount of financial penalty per unverified subscriber
Above 95%	Rs. 1000/-
90% or more and upto 95%	Rs. 5000/-
85% or more but less than 90%	Rs. 10000/-
80% or more but less than 85%	Rs. 20000/-
Below 80%	Rs. 50000/-

(Vinod Kumar) 7/2/11
Director (AS-II)

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