800- 16 / 2010-VAS-III
Government of India
Ministry of Communications & Information Technology
Department of Telecommunications
(Access Services Cell)
Sanchar Bhawan, 20, Ashoka Road
New Delhi – 110 001

Dated: 14th May, 2010

Sub: Record Note of Discussion on methodology for verification of telephone subscribers' data

Please find enclosed herewith the record note of discussion held on 11th May 2010 at 1200 Hrs in the chamber of DDG (AS), 4th Floor, Sanchar Bhawan on methodology for verification of telephone subscribers' data for information and further necessary action.

Encl: as above

(Vinod Kumar) 14/5/10
Director (AS-II)

To:

Apex Advisory Council for Telecom in India, (ACT) through

1. Sh. T. R. Dua, Dy. Director General, COAI
2. Sh. S. C. Khanna, Secretary General, AUSPI

Copy for kind information to:

Sh. A. K. Mittal, DDG (Security-TERM)

Sub: Record Note of Discussion on methodology for verification of telephone subscribers' data

With reference to the representation submitted by Apex Advisory Council for Telecom in India (ACT), dated 28th April 2010 on above mentioned subject a meeting was held in the chamber of DDG (AS), 4th Floor, Sanchar Bhawan on 11th May 2010 at 1200 Hrs. in the presence of DDG (Security-TERM). ACT was represented by Sh. T. R. Dua of COAI and Sh. S. C. Khanna from AUSPI along with some representatives of Telecom Service Providers.

2. The issues raised by ACT on the Methodology for Verification of Telephone Subscribers" data issued by DOT vide letter no. 800-16/2010-VAS-III/2 dated 20.04.2010 were discussed. It was mentioned from the side of ACT that the methodology prescribed in 2005 is detailed and has explanatory notes for terms used. Also it addresses all the aspect of subscriber database and therefore the same may be continued.

It was clarified that the data is used by DOT for various other purposes also and accordingly the instructions under reference for various items of subscriber data base has been issued. Therefore, the database should be provided by the TSPs.

3. It was raised that the terms Grace 1 and Grace 2 for pre paid connection do not have proper definitions. Every service provider has its own criteria for defining the period of Grace 1 and Grace 2.

The Grace 1 and Grace 2 period were clarified as below:

Grace 1

This is the period beyond the original validity period of the connection during which the prepaid subscriber is allowed to carry forward unused airtime available at the end of the validity period to the date of new recharge, as prescribed by the operator and at least incoming call facility remain unavailable to the subscriber.

Grace 2

This is the period during which irrespective of airtime being carried forward or not, the services are suspended by disconnecting incoming and outgoing facility.

4. After detailed discussion it was agreed that the data can be provided in new format without any problem as the required data is readily available and is also easily verifiable. However, since the time for submission of database for the month ending April 2010 is over (7th May 2010), the Service Providers may be exempted to submit the database in new format for the month of April 2010. Also, the old format may be continued for some period.

5. DoT side agreed to above suggestion of ACT that for the current month the Service Providers may submit the database in old format. Further, for the next two months, i.e. for May 2010 and June 2010, the subscriber database may be submitted in both the format i.e. as per instruction dated 29th August 2005 and 20th April 2010.

(ii) In case of Post-paid Mobile Services-

a) Number of SIMs created in HLR
b) Number of connections for whom outgoing calls are barred in HLR
c) Number of connections for whom incoming as well as out going calls are barred in HLR
d) Number of connections in the billing system
e) Number of connections in the billing system for whom outgoing calls are barred.
f) Number of connections in the billing system for whom incoming as well as outgoing calls are barred.

(iii) In case of Land Line Services-

a) Number of connections in working state.
b) Number of connections for whom outgoing calls are barred
c) Number of connections for whom incoming as well as out going calls are barred.

(iv) The number of telephone connections will be taken as follow:-

a) In case of mobile, number of connections would be data available in HLR minus number of connections for whose both incoming and outgoing calls are barred.
b) In case of Land Line, number of connections in Telephone Exchange minus number of connections for whose both incoming and outgoing calls are barred.

(Vinod Kumar)
Director (AS-II)
Tel: 2303 6869

Copy to:

1. Secretary, TRAI
2. Sr. DDG, TEC
3. DDG (ERU), DoT, New Delhi
4. DDG (Security-TERM)/ DDG (Security)/ DoT, New Delhi
5. DDG (C&A) for posting on DOT website.