Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-1/2017-AS-III/Short Code/ 77 Dated:07.05.2025

To,

All Access Service Providers.

Subject: - Allocation of short code '1916' to Mission Bhagirathi department, Government of Telangana for providing drinking water to the rural areas of Telangana.

It is intimated that DoT vide letter dated 02.07.2014 has already allotted short code "1916" to all State/UTs as "Drinking water supply" Helpline (Copy enclosed). The undersigned is directed to convey the allocation of same short code '1916' t o Mission Bhagirathi, Panchayat Raj and Rural Development Department, Government of Telangana for providing drinking water to the rural areas of Telangana with following features: -

i. Category-I: Service (i.e. mandatory service to be provided by all the Access service providers).

ii. Accessibility: Restricted within State of Telangana

iii. Metered Service: Called party pays.

iv. To terminate Short Code at: - **1800-599-4007**.

v. Details and contact number of Nodal Person: Dr. Shaik Moin Ahmed, Mob. No. 9100120902

2. All are requested to take necessary action.

3. This is issued with the approval of DDG (AS).

Digitally signed by
Vaibhav Jain
Date: 07-05-2025
17:42:02
Director (AS-III)
Ph: 011-23372488

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Secretary, Dept. of Panchayat Raj & Rural development, Government of Telangana Room No.1 F-34, First Floor, Dr. B.R. Ambedkar Telangana Secretariat, Hyderabad, PIN -500022. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of respective LSA. (advisor.ap-dgt-dot@gov.in)
3. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate