Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-10/2018-AS-III/ShortCodes/ 127 Dated: 04.07.2025

To,

All Access Service Providers.

Subject:Routing changed/switchover call traffic on Toll-free number of UIDAI short code '1947' from Bharti Airtel network to Reliance Jio Infocomm Ltd.

In continuation of earlier DoT letters dated 02.11.2010 and 08.03.2019 (copy enclosed) and considering the request from UIDAI, The undersigned is directed to instruct all TSPs to open and re-route traffic of '1947' towards nearest local POIs of M/s Reliance Jio Infocomm ltd. on PAN India basis at the earliest and latest by 07.07.2025, 00:00 hours.

2. All are requested to take necessary action.

3. This is issued with the approval of competent authority.

Digitally signed by
VAIBHAV JAIN
Date: 04-07-2025
11:46:51
Director (AS-III)
Ph. No. 011-23372488

Copy for kind information and necessary action, if any, to:

1. Secretary, TRAI
2. Director (T), DGT, HQ with request to convey the allocation to concerned LSA field units.
3. A copy for upload on DoT website.
4. DDG UIDAI, UIDAI HQ, Bangla Sahib Road, Delhi-01.

CAG/ND/CS/2018-19/1458

File No.16-10/2018-AS-III/ShortCodes

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Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-10/2018-AS-III/ShortCodes/32/1228 **Dated:**08**-03-2019**

To,

All Access Service Providers.

Subject:- Routing changed/switchover call traffic on toll-free Number of UIDAI short code '1947' from Vodafone Idea network to Bharti Airtel network.

The undersigned is directed by the competent authority to instruct that:

(i) To open & route traffic of short code '1947' allotted for UIDAI should be changed from Vodaofne Idea Limited towards nearest local POIs of Bharti Airtel on PAN India basis at the earliest and latest by 27-04-2019, 00:00 hours and

(ii) All TSP should open and route traffic of '1947' towards nearest local POIs of Bharti Airtel on PAN India basis at the earliest and latest by 27-04-2019, 00:00 hours.

14.03.2019

2 All are requested to take necessary action.

3. This is issued with the approval of DDG (AS).

08/03/2019

(Sanchit Kr. Garg)
ADG (AS-III)

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Sr. DDG(LSA), Delhi LSA (with the request to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
4. Mr. Ajai Chandra, ADG, (CRM & Logistics) Division, 6th Floor, Aadhaar Building, Behind Kali Mandir, Gole Market, New Delhi-110001.
5. Director (P&N), DoT (HQ).
6. A copy for upload on DoT Website.

14/3/19

DD(CRM)

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Government of India
Ministry of Communications & I.T.
Department of Telecommunications
Licensing Cell (AS-II Section)
Sanchar Bhawan, 20, Ashoka Road, New Delhi-1

Dy. Dir. General (MSE)
डा. सं./Dy. No. 644
दिनांक/Date 2.12.10

No.16-3/09-AS.III/vol. III/ 1186- 2nd Nov. 2010

To

All Access Service Providers

Sub: Allotment of Short Code "1947" to UIDAI (Unique Identification Authority of India), Planning Commission.

The undersigned is directed to convey the approval of the competent authority for allotment of '1947' to UIDAI (Unique Identification Authority of India), Planning Commission

This is a metered (Called Party Pays-) service and toll free for calling subscribers. Further, '1947' will be a Category- I service & of unrestricted accessibility (i.e. available on STD also).

2/11/2010
(Sudhir Kumar Sinha)
Section Officer(AS-III)

Copy to :

1.Sr.DDG, TEC, Khurshid Lal Bhawan, Janpath, New Delhi
2.CMD, B.S.N.L.
3C.M.D., MTNL, Delhi/ GM(Operation), MTNL, Minto R\oad, N. Delhi
4.AGM (MST), BSNL, New Delhi
5.Director(CS-III)/Director(AS-IV),DoT
6.D D G, UIDAI (Unique Identification Authority of India), Tower-II, 3rd Floor, Jeevan Bharti, Connaught Circus, N. Delhi
7. COAI/AUSPI

DGM (NWDI) CFA
2010