Government of India/ भारत सरकार
Ministry of Communications/ संचार मंत्रालय
Department of Telecommunications/ दूरसंचार विभाग
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001/
संचार भवन, 20 अशोक रोड, नई दिल्ली – 110001
(Access Services Wing)

No. 16-01/2023/AS-III/SHORT CODE/ 132 Dated: 24.07.2025

To,
All Access Service Providers

Subject: Change in termination/mapping number of Short Code '1972' of Anti-Narcotic Task Force (Now EAGLE) Government of Andhra Pradesh-regarding.

It is conveyed that the termination number of short code '1972' issued by DoT vide letter dated 23.07.2024 (copy enclosed) has been changed on the request of Inspector General of Police, EAGLE, Andhra Pradesh as below:

यह सूचित किया जाता है कि दूरसंचार विभाग द्वारा दिनांक 23.07.2024 को जारी पत्र (प्रतिलिपि संलग्न) के माध्यम से आवंटित शॉर्ट कोड '1972' का टर्मिनेशन नंबर, आंध्र प्रदेश के पुलिस महानिरीक्षक (EAGLE) के अनुरोध पर, निम्नानुसार परिवर्तित कर दिया गया है:

S. No.	Earlier Mapping		New Mapping	
	Terminating Number	Metered Service	Terminating Number	Metered Service
1	18002335555	Called party pays	8977719072	Calling party pays

2. Details and contact number of Nodal Person: Sri T. Durga Prasad, DSP (Tech), EAGLE Mobile: 8686068888 Email: dsptech-eagle@ap.gov.in

नोडल अधिकारी का विवरण एवं संपर्क नंबर: श्री टी. दुर्गा प्रसाद, उप पुलिस अधीक्षक (प्रौद्योगिकी), ईगल, मोबाइल: 8686068888, ईमेल: dsptech-eagle@ap.gov.in

3. All other features will remain the same .
अन्य सभी विशेषताएँ यथावत बनी रहेंगी।

4. All are requested to take necessary action.
सभी से अनुरोध है कि आवश्यक कार्रवाई सुनिश्चित करें।

5. This is issued with the approval of DDG (AS).
यह निर्देश उप महानिदेशक (एएस) की अनुमोदन से जारी किया गया है।

Digitally signed by
VAIBHAV JAIN
Date: 24-07-2025
10:14:01

निदेशक(AS-III)
Ph 011-23372488

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

प्रतिलिपि सूचनार्थ एवं आवश्यकतानुसार आवश्यक कार्रवाई हेतु प्रेषित:

1. Secretary, TRAI.
2. Inspector General of Police, ELITE ANTI-NARCOTICS GROUP FOR LAW ENFORCEMENT (EAGLE), 3rd Floor, DGP Office Complex, Mangalagiri Guntur, Andhra Pradesh - 522502. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of AP LSA.
3. Director (T), DGT HQ, DoT (AP LSA may be asked to coordinate with TSPs for implementation of the changes in the helpline).
4. A copy for upload on DoT Website.

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-01/2022-AS-III/ ShortCode/83 Dated: 23.07.2024

To,
All Access Service Providers.

Subject: Allocation of short code '1972' to Anti-Narcotic Task Force, Government of Andhra Pradesh.

The undersigned is directed to convey the allocation of short code '1972' to Police Department, Government of Andhra Pradesh for Anti-Narcotics Task Force and to receive complaints from general public by setting up control room, with the following features: -

i. Category-I: Service (i.e. mandatory service to be provided by all the Access service providers.
ii. Accessibility: Restricted (to be accessible within state only)
iii. Metered service: Called Party Pays.
iv. The short code will terminate at: - **1800-233-5555**
v. Details of Nodal Person are given below: - Sri. T. T.Prabhakar Babu, Addl. SP, PCS&S, Mob:- 8712655707

2. All are requested to take necessary action.

3. This is issued with the approval of DDG (AS).

Trilok 23/07/2024
(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Inspector General of Police, Technical Services, Police Department, Government of Andhra Pradesh, Mangalagiri-522502, with a request to appoint a nodal officer. The nodal officer may contact Sr. DDG(LSA), LSA unit of concerned states/UTs, in case of any difficulty.
4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached).
5. A copy for upload on DoT Website.