Government of India/ भारत सरकार
Ministry of Communications/ संचार मंत्रालय
Department of Telecommunications/ दूरसंचार विभाग
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001/
संचार भवन, 20 अशोक रोड, नई दिल्ली – 110001
(Access Services Wing)

No. 16-01/2022-AS-III/ShortCode/ Dated:04.08.2025

To,

All Access Service Providers

Subject: Partial modification in Short Code '1962' issued for "Animal in Distress & Animal Mobile Medical Ambulance" helpline for Livestock Development Board, Jammu and Kashmir UT– reg.

This is in partial modification of DoT letter no. 16-3/2013-AS-III/Part-III/126 dated 29.10.2024 (copy enclosed), vide which terminating number for "Animal in Distress & Animal Mobile Medical Ambulance" helpline '1962' for Government of Jammu & Kashmir was changed.

यह दूरसंचार विभाग के पत्र संख्या 16-3/2013-AS-III/Part-III/126 दिनांक 29.10.2024 (संलग्न प्रति) के आंशिक संशोधन में है, जिसके माध्यम से जम्मू एवं कश्मीर सरकार के लिए "पशु संकट एवं पशु मोबाइल चिकित्सा एंबुलेंस" हेल्पलाइन '1962' का टर्मिनेटिंग नंबर परिवर्तित किया गया था।

2. Considering the request of Livestock Development Board, Jammu and Kashmir UT, it has been decided to modify the terminating number as below:

जम्मू और कश्मीर संघ राज्य क्षेत्र के पशुधन विकास बोर्ड के अनुरोध पर विचार करते हुए, टर्मिनेटिंग नंबर को निम्नानुसार संशोधित करने का निर्णय लिया गया है:

S. No.	Short Code	Earlier Terminating Number	New Terminating Number	Jammu and Kashmir UT Jurisdiction	Details of Nodal Person
1.	1962	18001807203	18008894250	Kashmir Division	Dr. Idrees Ahmad Mir M. No. 9419004829
2.		18008908867	18008908867 (No Change)	Jammu Division	Dr. Himpreet Kour M. No. 7006527914

2. All other features will remain the same.
अन्य सभी विशेषताएँ यथावत बनी रहेंगी।

3. All are requested to take necessary action.
सभी से आवश्यक कार्रवाई करने का अनुरोध किया जाता है।

4. This is issued with the approval of DDG (AS).
यह DDG (AS) की स्वीकृति से जारी किया गया है।

Digitally signed by
VAIBHAV JAIN
Date: 04-08-2025
11:32:20

निदेशक (AS-III)
Ph 011-23372488

Encl: As above.
संलग्नक: उपर्युक्तानुसार।

Copy forwarded for information and necessary action, if any, to:

प्रतिलिपि जानकारी एवं आवश्यक कार्रवाई हेतु, यदि कोई हो, निम्नलिखित को अग्रेषित की जाती है:

1. Secretary, TRAI.
2. Chief Executive Officer, Livestock Development Board, Kashmir Shalteng, Near Electric Grid Station, Shalteng, Srinagar, J&K. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of J&K LSA.
3. Director (T), DGT HQ, DoT (J&K LSA may be asked to coordinate with TSPs for implementation of the changes in the helpline).
4. A copy for upload on DoT Website.

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-3/2013-AS-III/Part-III/126 Dated: 29.10.2024

To,
All Access Service Providers

Subject: Change in the mapping of Short Code 1962 issued for "Animals in distress" & "Animal Mobile Medical Ambulance" helpline for Government of Jammu and Kashmir.

The mapping of Short Code '1962' (issued as "Animals in distress' & 'Animal Mobile Medical Ambulance help line to all State Govt./UTs vide DoT's letter dated 25.02.2016) for Government of Jammu and Kashmir, may kindly be changed as follows: -

S.No	Short code	Earlier mapping/terminating number	New mapping/terminating number
1	1962	0191-2466650	**18008908867**

2. All are requested to take necessary action.

3. This is issued with the approval of DDG (AS).

Prabha 29/10/2024

(Prabha Ji)
Director (AS-III)
Ph 011-23372732

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Dr. Waheeda Parveen, Office of the Chief Executive Officer, Livestock Development Board, Government of Jammu and Kashmir, Baramulla - Srinagar Rd, Shalateng, Srinagar, Jammu and Kashmir 190012. The nodal officer may contact Spl. DG Telecom/Addl DG Telcom of respective LSA.
4. Director (T), DGT HQ (respective LSA' unit may be asked to coordinate with respective Nodal officer and TSPs for implementation of helpline, as and when approached).
5. A copy for upload on DoT Website.