Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-01/2022-AS-III/ShortCode/ Dated:08.08.2025

To,
All Access Service Providers.

Subject: Allotment of short code '1364' to Department of Tourism, Government of Meghalaya as Meghalaya Tourism Helpline - regarding.

Kindly refer to DoT letter no. 16-3/2011-AS-III/Vol.III(Short Code)/125/1223 dated 18.12.2014 (copy attached) wherein short code '1364' was allotted as Tourist Information Service Helpline to all states/UTs. I am directed to convey the approval of competent authority for allotment of short code '1364' to the Department of Tourism, Government of Meghalaya as Meghalaya Tourism Helpline with the following features:

कृपया दूरसंचार विभाग के पत्र संख्या 16-3/2011-AS-III/Vol.III(Short Code)/125/1223 दिनांक 18.12.2014 (संलग्न प्रति) का संदर्भ लें, जिसमें शॉर्ट कोड '1364' को सभी राज्यों/केंद्र शासित प्रदेशों के लिए पर्यटन सूचना सेवा हेल्पलाइन के रूप में आवंटित किया गया था। मुझे यह सूचित करने के लिए निर्देशित किया गया है कि सक्षम प्राधिकरण की स्वीकृति के अनुसार, शॉर्ट कोड '1364' को मेघालय पर्यटन हेल्पलाइन के रूप में मेघालय सरकार के पर्यटन विभाग को निम्नलिखित विशेषताओं सहित आवंटित किया जाता है:

i.	**Category-I**	Service (i.e. mandatory service to be provided by all the Access service providers)
ii.	**Accessibility**	Unrestricted i.e. available of STD also
iii.	**Metered Service**	Called party pays
iv.	**To terminate Short Code at**	1800-599-2026
v.	**Details and contact number of Nodal Person(s)**	Name: Shri Robert Lyngdoh, Chief Administrative Officer, Mobile no.: 9863065161, email id: cao@themeghalayanage.com Name: Shri Gaurav Gurung, Project Manager, Mobile no.: 8433038716, email id: gaurav.gurung@groupavenues.com

2. All are requested to take necessary action.
सभी संबंधितों से अनुरोध है कि आवश्यक कार्रवाई सुनिश्चित करें।

3. This is issued with the approval of DDG (AS).
यह निदेश उप महानिदेशक (AS) की स्वीकृति से जारी किया गया है।

VAIBHAV JAIN
Digitally signed by VAIBHAV JAIN
DN: C=IN, O=Department of Telecommunications, OU=Department of Telecommunications, Phone=619ad6b91d6d028bd27b29b225cea4a926c4ad05a481feced668cf38f0d9c73c, PostalCode=110001, S=New delhi, SERIALNUMBER=e5d04f580a00be7a92ba8e84efadc9300075e5f1fdb18a55cb32504235adb3f3, CN=VAIBHAV JAIN
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निदेशक (AS-III)
Ph 011-23372488

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Commissioner and Secretary, Meghalaya, Shillong. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of NE LSA. (srddg.nelsa-dgt-dot@gov)
3. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline).
4. A copy for upload on DoT Website.