Government of India/ भारत सरकार
Ministry of Communications/ संचार मंत्रालय
Department of Telecommunications/ दूरसंचार विभाग
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001/
संचार भवन, **20** अशोक रोड, नई दिल्ली – **110001**
(Access Services Wing)

No. 16-01/2023/AS-III/ShortCode/184 Dated 22-10-2025

To,
All Access Service Providers

Subject: Allocation of short code 155313 as Citizen-Centric Services Helpline to the Department of Agriculture, Govt. of Maharashtra -reg.

The undersigned is directed to convey the allocation of short code 155313 to the Department of Agriculture, Govt. of Maharashtra for Citizen-Centric Services Helpline, with the following features:

हस्ताक्षरकर्ता को यह सूचित करने का निर्देश दिया गया है कि शॉर्ट कोड 155313 को महाराष्ट्र राज्य सरकार के कृषि विभाग को नागरिक-केंद्रित सेवा हेल्पलाइन हेतु निम्नलिखित विशेषताओं के साथ आवंटित किया गया है:

i.	**Category-I**	Service (i.e. mandatory service to be provided by all the Access service providers)
ii.	**Accessibility**	Restricted within the State of Maharashtra.
iii.	**Metered Service**	Calling party pays
iv.	**Termination/Mapping Number of Short Code**	8045034002
v.	**Details and contact number of Nodal Person(s)**	Mr. Niteenkumar Bankar, Contact No.: 8470807282

2. Further, it is also instructed that short code '155313' shall be transmitted as CLI for the said Citizen-Centric Services Helpline for outbound calling.

इसके अलावा, यह भी निर्देश दिया गया है कि आउटबाउंड कॉलिंग के लिए उक्त नागरिक-केंद्रित सेवा हेल्पलाइन के लिए शॉर्ट कोड '155313' को सीएलआई के रूप में प्रेषित किया जाएगा।

3. All are requested to take necessary action.
सभी से आवश्यक कार्रवाई करने का अनुरोध है।

4. This is issued with the approval of DDG (AS).
यह उप महानिदेशक (एएस) के अनुमोदन से जारी किया गया है।

Digitally signed by
VAIBHAV JAIN
Date: 22-10-2025
15:41:17

निदेशक(AS-III)
Ph 011-23372488

Encl: As above.

Copy forwarded for information and necessary action, if any, to:
प्रतिलिपि सादर जानकारी एवं आवश्यक कार्यवाही, यदि कोई हो, हेतु अग्रेषित:

1. Secretary, TRAI.
2. Sh. Vikas Chandra Rastogi, Additional Chief Secretary (Agriculture), Agriculture and ADF Department, 5th Floor, Madam Kama Road, Hutatma Rajguru Chowk, Mantralaya, Mumbai-32. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of respective LSA.
3. Director (T), DGT HQ, DoT (respective LSA may be asked to coordinate with TSPs for implementation of the helpline).
4. A copy for upload on DoT Website.