Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-02/2023-AS-III/ShortCodes/196 Dated:06.11.2025

To
All Access Service Providers.

Subject:Regarding change of terminating number and metering facility from calling party pays to called party pays of short code '14490' for National Commission for Women (NCW).

In continuation of DoT letter No. 16-02/2023-AS-III/Shortcode/181 dated 22.10.2025 (copy enclosed), the undersigned is directed to convey the approval of the competent authority for change in terminating number and metering facility from calling party pays to called party pays of short code 14490 with the following features:

S. No.	Short Code	New Metered Service	Old Terminating Number	New Terminating Number
1	14490	Called Party Pays	7827170170	18001804901 (BSNL)

2. All other features remain same.

3. This is issued with the approval of DDG (AS).

Digitally signed by
VAIBHAV JAIN
Date: 06-11-2025
10:00:44
Director (AS-III)
Ph 011-23372488

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Director, Ministry of Women and Child Development, Jeevan Tara Bhawan, Sansad Marg, New Delhi 110001.
3. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of above order)
4. A copy for upload on DoT Website.