Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-1/2017/AS-III/Short Codes /95 Dated:22.05.2025

To,

All Access Service Providers

Subject: Change in the mapping of Short Code '1514' issued to the National Career Service (NCS) to facilitate and support services to Citizens of India.

Considering the request of Ministry of Labour and Employment it has been decided to change in the mapping of short code '1514' (issued by vide DoT letter No. 16-1/2017/AS-III/517/203, date 29/08/2022) as per follows: -

S. No.	Earlier Mapping	New Mapping
	Terminating Number	Terminating Number
1	18001372025	**18009110004**

2. All other features will remain the same.

3. All are requested to take necessary action.

4. This is issued with the approval of DDG (AS).

Digitally signed by
Vaibhav Jain
Date: 22-05-2025
10:35:27

Director (AS-III)
Ph 011-23372488

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Dr. Aquib Javed, Joint Director(E), Ministry of Labour and Employment, Shram Shakti Bhawan, New Delhi-110001. Spl. DG Telecom of Delhi LSA for implementation of the above may be contacted. (advisor.del-dgt-dot@gov.in)
3. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with respective nodal officers and TSPs for implementation of the order)
4. A copy for upload on DoT Website

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Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS-III/Short code/517/203 Dated: 29-08-2022

To,

All Access Service Providers.

Subject: - Allocation of Short Code '1514' as National Career Service (NCS) Helpline to all States/UTs.

This is in partial modification to DoT letter No. 16-03/2011-AS.III/Vol.II(Part)/39 dated 29.10.2014 (copy enclosed) vide which the short code '1514' was allocated as National Career Service (NCS) Helpline to all State/UTs. In this regard, the undersigned is directed by competent authority to state that short code '1514' shall be terminate on 18001372025.

2. All other features shall remain same.

3. All are requested to take necessary action.

Signed by Sanchit Kumar Garg
Date: 29-08-2022 10:28:39

(Sanchit Kumar Garg)
ADG(AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Shri R. Aswani Kumar, Joint Director, Directorate General of Employment, Ministry of Labour and Employment, Shram Shakti Bhawan, New Delhi-110001 w.r.t. letter No. DGE-V-11014/26/2022-NCS(Coord.) dt. 18.08.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs..
4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

SSO (AMA)

File No. DGE-V-11014/26/2022-NCS(Coord) (Computer No. 134018)
Processed from e-Office by VEDPRAKASH MEENA, SSO(IPM), SENIOR STATISTICAL OFFICER, MINISTRY OF LABOUR & EMPLOYMENT on 15/09/2022 04:40 pm