Government of India
Ministry of Communications
Department of Telecommunications
(Licensing Policy Wing)
12th Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi – 110 001

File No: 800-09/2010-VAS(pt) Dated: 09.10.2024

To

All UAS/ UL (having Access Service Authorization) Licensees

Subject: KYC instructions for issuing mobile connection to citizens of Nepal and Bhutan visiting India-reg

This is in reference to instructions dated 19.02.2024 wherein some additional documents, as alternative to passport & VISA, have been allowed for obtaining mobile connections by citizens of Nepal & Bhutan. Further, an additional condition regarding restrictions on International Roaming in these mobile connections has been also introduced.

2. It has been reported to DoT that the said instructions have not been implemented till now due to technical challenges faced by industry in implementation. The matter has been examined and the undersigned is directed to convey the approval of competent authority that the timelines for implementation of instructions dated 19.02.2024 shall be **31.10.2024**. If the same timelines is not complied by licensees, the appropriate action shall be taken as per terms and conditions of license agreement.

(Nisha)
ADG (LPU)

Copy to:

1. DG (T), DoT HQ, New Delhi for kind information & necessary action.
2. DDG (SA)/ DDG (AI&DIU), DoT HQ, New Delhi-for kind information.
3. JS, CIS, MHA, New Delhi- for kind information.
4. JS, MEA, New Delhi- for kind information.

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