800-09/2010-VAS-III

1/3187/10/2024

1180/24

Government of India
Ministry of Communications
Department of Telecommunications
(Access Services Wing)
12th Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi – 110 001

File No: 800-09/2010-VAS-III **Dated:14.06.2024**

To

All UAS/ UL (having Access Service Authorization) Licensees

Subject: Clarification in respect of use of 10 digit SIMs in M2M Communications -reg

Various representation from licensees have been received stating that some authorities/ entities/ system integrators are requesting them to provide 10 digit SIMs for M2M communications for specific use cases and to dispense away with the end user KYC requirement in such specific cases as envisaged in instructions dated 31.08.2023.

2. In this regard, it is clarified that as per the existing KYC framework, SIMs for M2M communications can only be issued as per guidelines dated 16.05.2018, amended from time to time. Further, it is also intimated that only 13 digit SIMs have been permitted to be used by licensees for issuing new M2M connections to M2M Service Providers w.e.f. 01.10.2018. Accordingly, all concerned authorities and entities may be informed about the KYC framework of DoT and provisions of existing KYC framework shall be followed scrupulously while issuing new M2M connections.

Signed by
Prashant Verma
Date: 14-06-2024 12:10:55
(Prashant Verma)
Director (AS-II)

Copy to:
1. DG (T), DoT HQ, New Delhi for kind information & necessary action.
2. DDG (SA)/ DDG (AI&DIU), DoT HQ, New Delhi.
3. DDG(NT), DoT HQ, New Delhi.

Sir, Meant for you

Sr. DDG

18/6/24

19/6

DDG(T)

DDG(LC&R)

19/06/24

ADG (LC&R)

Pl. circulate to all wts.

Div. (LC)

19/6/2024

Cons(LC&R)